[Headed letter paper of Customer]

To : Ocean Network Express Pte. Ltd. [insert date]

7 Straits View, #16-01 Marina One East Tower, Singapore 018936

The Owners of the [*insert name of ship*]

Dear Sirs

Ship: [*insert name of ship*]

Carriage: Place of Receipt [*insert as stated on BL*]– Place of Delivery [*insert as stated on BL*]

Cargo: [*insert description of cargo*]

Bill of lading: [*insert identification numbers, date and place of issue*]

**Confirmation of the Rightful Owner of Products**

We hereby to confirm that [*insert full name of consignee*] is the rightful owner of Products and we agrees that [*insert full name of consignee*] requests [Ocean Network Express Pte. Ltd. (“**ONE**”)] for the release of Cargos, against Bank Guarantee, without presenting B/L. Original bill of lading (“**B/L**”) for the Products has not arrived at the destination port, [*insert name of port & country*] (“**Port**”). We confirm that we did not have any claim against [*insert full name of consignee*] for the Cargos nor there is any dispute arose out of the Transaction and B/L is not held back by us due to the payment conflict or otherwise. As soon as all original bills of lading for the above cargo shall have reach destination, the [*insert full name of consignee*] shall deliver the same to you.

Further, we also confirm that the OBL will not be held by us.

Yours faithfully

…………………………………

Signature

Date:

Tittle: